



# National Finance Center Customer Notification

**Date of Notification:** August 27, 2010

**Subject:** NFC's Labor Day Holiday Schedule

**Database/Customer(s) Affected:** All Customers

**Dear Customer:**

In observance of the Labor Day Holiday, the National Finance Center's (NFC) offices will be closed on Monday, September 6, 2010, including the following help desks: (1) NFC's *EmpowHR* Help Desk, (2) NFC's Payroll/Personnel Call Center, (3) NFC's webTA Help Desk servicing designated USDA, OOC and HUD customers, and (4) NFC's ABCO/ABCO Claims Help Desks.

All NFC applications will remain available during the holiday and payroll/personnel processing will continue on the normal schedule.

As always, the NFC Operations and Security Center staff will be available 24 hours per day, 7 days per week at 1-800-767-9641, 504-426-6435, or by sending an email to [osc.etix@usda.gov](mailto:osc.etix@usda.gov).

If you have any questions regarding this notification, please contact NFC's Client Management Branch at [customer.support@usda.gov](mailto:customer.support@usda.gov).

DBS/M2-10-011E/011P

---

## TIP OF THE WEEK

Agencies should remind returning military employees that they have the option of electing the G-Fund for TSP make-up contributions and/or missed agency contributions. If the employee elects the "G Fund", the Agency should indicate that fact on their request. Additional details can be found in the TSP Fact Sheet for military employees who return to Federal Civilian service on the TSP Web site at [www.tsp.gov](http://www.tsp.gov).